

Provide Safe and Comfortable Transportation Services, Allianz and Gojek Expand GoRide Insurance Benefits

Jakarta, 7 November 2019 – Allianz Indonesia today announced the expansion of the strategic partnership between Gojek and PasarPolis in providing protection for travel insurance in GoRide services.

GoRide passengers and drivers are now protected during the trip, from pick-up point to destination location.

Previous protection provide reimbursement of medical expenses, the risk of permanent disability to the risk of death due to an accident. Through the expansion of this partnership, the benefits for GoRide passengers will then be completed with covering the risk of damage or loss of goods due to crime.

The insurance claim can be easily submitted through PasarPolis' online claim platform to simplify insurance claims. PasarPolis also provides 24 hours customer service to respond customer inquiries.

Peter van Zyl, President Director of Allianz Utama Indonesia said, "We hope this partnership will answer public need for safe and convenient transportation services. To date, we have insured millions of Gojek drivers and tens of millions of Gojek passengers. With the dynamics of everyone's activities, we want to make protection a part of people's lifestyles,"

Hans Patuwo, Chief Operations Officer Gojek said, "Gojek is committed to our third pillar of safety and security, which entails prevention, protection, and swift response. The partnership with Allianz Indonesia and PasarPolis represents a step toward increased safety and security from the moment a passenger orders a ride through the app, to their arrival at their desired destination,"

"Gojek service passengers have now received protection during the trip. For GoRide services, we collaborate with Allianz, and GoCar service as Special Public Transportation that has also received protection from Jasa Raharja as mandated by the Laws and also the Regulation from Minister of Transportation no. 118 of 2010," added Hans.

Christopher Kustono, Chief Operating Officer PasarPolis said, "By promoting technology, PasarPolis streamlines the insurance claims process, making it easier, faster and hassle-free for customers to file and receive claim payments. Through this partnership, GoRide passengers can submit claim easily through their mobile phones. By uploading photos of the files needed, claim payment will be processed within 24 hours*. PasarPolis will continue to innovate in order to provide access of protection to all Indonesian, whatever their way of life."

The collaboration between Allianz Indonesia with Gojek and PasarPolis also to support government's programs to increase financial inclusion.

The Financial Services Authority (OJK) recorded that the country's insurance utility level was at 12.08 percent in 2017. In other words, only 12 of 100 Indonesians were insured.

"We aim to bolster insurance utility among the general public, which will hopefully contribute to the government's financial inclusion initiative. Our collaboration with Gojek and PasarPolis will enable us to reach out to a larger society. Therefore we hope it would raise public awareness of the importance of having protection in their daily activities so that it has an impact on increasing financial inclusion rate in society," said Peter.

About Allianz in Indonesia

Allianz started its operations in Indonesia with a representative office in 1981. In 1989, Allianz established PT Asuransi Allianz Utama Indonesia, a general insurance company. Furthermore, Allianz entered the Indonesian life and health insurance market, as well as pension fund by opening PT Asuransi Allianz Life Indonesia in 1996. In 2006, Allianz Utama and Allianz Life started sharia insurance business. Supported by more than 1,300 employees and a network of more than 20,000 sales professionals as well as bank partners and other distribution channels. Today, Allianz in Indonesia is one of the leading insurance groups in the market trusted to protect more than 7 million insured.

About Allianz in Asia

Asia is one of the core growth regions for Allianz, characterized by a rich diversity of cultures, languages and customs. Allianz has been present in the region since 1910, when it first provided fire and marine insurance in the coastal cities of China. Today, Allianz is active in 14 markets in the region, offering its core businesses of property and casualty insurance, life, protection and health solutions, as well as asset management. With its more than 32,000 staff, Allianz serves the needs of over 18 million customers in the region across multiple distribution channels and digital platforms.

About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with more than 92 million retail and corporate customers. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing over 673 billion euros on behalf of its insurance customers. Furthermore our asset managers PIMCO and Allianz Global Investors manage an additional 1.4 trillion euros of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we hold the leading position for insurers in the Dow Jones Sustainability Index. In 2018, over 142,000 employees in more than 80 countries achieved total revenues of 131 billion euros and an operating profit of 11.5 billion euros for the group.

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